

# Signpost

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## 2004 NCHO/NCCPA Programs a Slam Dunk!

*Submitted by Amber Perrell, 2004 Programming Committee Co-Chair, Assistant Director of Residence Life, Queens College of Charlotte*

John Calipari, head men's basketball coach at the University of Memphis and former NBA coach, started off this year's conference with tips on building a great team to make a slam dunk within our institutions. This was a great start for the weekend that proved to be a slam-dunk for conference programs as well! The 2004 conference season started off with 58 program submissions narrowed down to our slate of 42 incredible programs. Of the programs offered between 90-120 conference attendees participated in programs each of the 5 sessions on Thursday and walked away with valuable resources.

Additionally, this year's conference marked high numbers of participation in other important areas. The mentor/mentee program involved 58 conference attendees. This program provided a great opportunity for new professionals to become embraced by colleagues within the field with information and support. The case study program included 14 participants and 3 judges who provided insightful answers to the case study presented. Finally, the Newcomers Reception continued to be a hit for the first time conference attendees!

With all of the great programs and participation in conference activities, we have set the stage for what will, no doubt, be another great year within NCHO for programming!



# Letter from the NCHO President

Greetings,

Where does the time go? It feels like we just packed up from a great conference in Wilmington. I hope your Spring Semester is off to a great start and your plans for Staff Selection, Housing Sign-Ups, End of the Year Details, and Training are beginning to take shape. I wanted to take this opportunity to share some thoughts about NCHO with you. Later this semester I will share some updates on some exciting projects the Executive Council has been working on.

Mark your calendars now!! The annual NCHO conference will take place this year November 2-4 in Charlotte. The Conference Host Committee has begun their work and I'm excited about what they're planning for this year's conference. The accommodations at the Hilton Charlotte & Towers will be wonderful along with all that the city of Charlotte has to offer and will prove to be a great experience for all of our members.

I encourage you to get involved with NCHO over the next year. There are a variety of opportunities out there that will provide a little something for everyone. So whether you're a graduate student or Chief Housing Officer please consider reaching out and getting involved. Our organization has been successful over the years because of the tremendous support we receive from our members. Here are some examples of ways to get involved and help our organization: Program committee, SEAHO 2006 Host Committee, Small College & University Roundtables, Submitting articles for the newsletter, Nominating colleagues for awards/scholarships, encouraging a colleague or new staff member to get involved, and of course attending the NCHO Conference. If you are interested in any of these opportunities please take a moment to contact the appropriate Executive Officer or contact me directly and I will get you connected to the appropriate people.

As with our profession in general, NCHO is faced with new challenges everyday. The Executive Council is working hard to ensure we remain a strong and vibrant organization for years to come. One challenge that we currently face is our finances. Although we are more fiscally sound then ever we realize that things can change quickly. Our current expenditures far exceed our income each budget year. With your help, suggestions, and insight we hope to develop a long term plan to satisfy our needs and provide long term stability.

Thank you for your support and entrusting me with the honor to serve as your President this year. I'm excited about the outstanding talents of this year's Executive Council and you can expect great things from this team! If I can be of any help to you or your institution please don't hesitate to contact me. I'll be happy to provide resources, help you network, our visit your campus for the day to share ideas.

Ten years ago as a new professional I took a chance and joined the NCHO Program Committee. Now look what I've gotten myself into!!! I wouldn't trade this experience for anything and have enjoyed every minute of it! So whether you've never been involved or you've just been out of the flow for a while, please consider finding some area within NCHO to jump in and leave your mark...TAKE A CHANCE!!

Have a great Spring Semester and please let me know how I can help.

Best Wishes,

*Rob*

Rob Foreman  
NCHO President





# NCARH 2005 Highlights



*Submitted by Mark Dougherty, Assistant Director of Residence Life, Gardner-Webb University, NCARH Advisor*

On February 4, 2005 two hundred of North Carolina's student leaders traveled to Gardner-Webb University to attend the annual North Carolina Association of Residence Halls (NCARH) conference. NCARH is a student-run organization that supports and provides resources for students involved in residence hall governments and related campus organizations. The annual conference provides an opportunity for student leaders to share programs, learn about leadership, and network with other students around the state.

GWU's Residence Hall Association organized the conference. Danny Barbee, the conference chair, and the rest of the conference staff worked hard to ensure that this conference was fun and beneficial for every student attending. Janna Lamison, Assistant Director of Residence Life and NCARH 2005 conference advisor, says that the conference "was a lot of hard work, but it all was worth it when the delegates arrived on February 4."

Playing off the popular Disney film "Finding Nemo," the theme for NCARH 2005 was "Finding S.E.Y.M.O.U.R." S.E.Y.M.O.U.R. stood for service, encouragement, yourself, motivation, optimism, unity, and recognition. The conference staff at GWU focused this year's programs and conference atmosphere on promoting those seven values. Seymour is a starfish and the NCARH mascot.

Conference attendees included students from: Appalachian State University, Barton College, East Carolina University, Elon University, Gardner-Webb University, Meredith College, North Carolina A&T State University, NC Central University, NC State University, Queens University of Charlotte, UNC-Chapel Hill, UNC-Charlotte, UNC-Greensboro, UNC-Wilmington, and Western Carolina University.



## Ten Years Ago...

One advantage of serving as the Signpost Editor is the opportunity to review old Signposts and learn what was happening in NCHO back in time. Highlights from the January 1995 issue of the Signpost are as follows:

1. Everyone was fondly remembering the 1994 NCHO Conference in Greensboro!
2. Susan Grant from N.C. State stepped in as the President of NCHO following Rev. and Dr. Mark Denke's mid-year move to Colorado State.
3. A national search was announced for a new Director of Residence Life at Davidson College.
4. A new dining hall, Todd Dining Hall, was opened at East Carolina University.
5. In addition, ECU laid fiber optics for all their residence halls rooms to have cable TV and internet access.
6. The NCARH Conference was gearing up to go to Wake Forest with a theme of "In a League of Our Own."
7. SEAHO '95 was almost set to go at the Hyatt in Greenville, SC (which was my first SEAHO conference.)
8. The NCHO Newsletter was sponsoring a voting contest to name the newsletter something more exciting... we all know what won.

# SEAHO 2005

## Conference Highlights



*Submitted by Heidi LeCount, SEAHO Liaison, Director of Residence Life, Meredith College*

The Florida Housing Officers are putting the final touches on what will be a very successful annual SEAHO conference. As a reminder, the conference is February 20<sup>th</sup> – 23<sup>rd</sup> in Jacksonville, FL. Lynn Hendricks and Paul Reil from the University of North Florida are serving as Co-Chairs for the conference.

As the conference approaches, take the opportunity to visit the conference web site for the latest news. Recent additions to the web site include an updated list of delegates and the program session descriptions. Now is a great time to read through the program listing and see what interests you and what you don't want to miss.

Other conference highlights include:

- The Newcomer's Meeting where first time delegates will meet each other, meeting the SEAHO Governing Council and learn about getting involved in the conference and organization
- A state caucus meeting which will include information about up-coming state conferences as well as a wrap-up report from NCHO/NCCPA
- Over 75 programs and 70 Associates
- Time to re-connect with colleagues while making new acquaintances

Although the early registration deadline has passed, online registration is still available through February 7<sup>th</sup> with on-site registration only being offered after that. The conference web site is :

**[www.seahoconference.org](http://www.seahoconference.org)**

## WHAT'S IN A NAME

Every college or university is unique in its own way. This section of the newsletter will focus on university nicknames or mascots and how they originated. If you would like to submit the reason for being behind your college's or university's name please send it in!

In this issue we focus on the Duke Blue Devils, the home school of our current ACUHO-I President Eddie Hull. The name "Blue Devils" was first used in 1922-23 in the school newspaper, the *Chronicle*. "Blue Devils" was the nickname given to the French Infantry during World War I. Specifically, the nickname is from the French crack alpine team which wore a bright blue uniform with a blue beret. (Donovan, 2004)



# NCHO Members Presenting at SEAHO

***Team Efforts for Effective Promotions***

Heidi LeCount, Meredith College

***A Freshman Roommate Victory. . .no personal fouls with this proactive approach***

Mindy Renew and Donna McGalliard, Wake Forest University

***Reaching the Pinnacle: Taking Student Affairs Departments from Good to Great***

Jeff Doyle, Appalachian State University

***Going Pro: Ethical Behavior Every Amateur Needs To Know***

Karen McLaughlin, Christina Spearman and Amy Miller, East Carolina University

***Team Up For Stress Free Construction and Renovations***

Jonathan Zerulik and Amy Gamble, University of North Carolina, Chapel Hill

***Does the university shirt fit you? Exploring professional fit.***

Maylen Lizeth Aldana, Appalachian State University

Jack Allen Harris, Jr., College of William and Mary

***Basic Strategies for Communicating with Today's Parents***

Alicia R. Gilbert, Peace College

***Wolf Village: New Construction – A Sure Touchdown***

Gay Perez, Gary Thompson and Susan Grant, NC State

***Are You a Life Saver?***

Nic Troutman, University of North Carolina, Wilmington

***Job Satisfaction and Retention Among RAs: A new study***

David Jones, UNC Chapel Hill

***They're only WORDS right? Hate language and our residents***

Kayla Hamilton, Emory University

K.D. Linkous, Louisiana State University

Dennis Jackson, Appalachian State University

***Paperless Future: PDA and You***

Eddie Lovett and Gay Perez, NC State University

***Unidos Podemos Ganar=United we can succeed***

Maylen Lizeth Aldana, Appalachian State University

Miguel Hernandez, Florida State University

***ACUHO-I---The Straight Scoop***

Eddie Hull, Duke University

Connie Carson, Wake Forest University

Norb Dunkle, University of Florida

E. Thayne King, Texas A&M University, Commerce

***A Professional Guide: How To Work a Conference Exhibit Area***

Gary Thompson, North Carolina State University

***Developing a Game Plan: Staying Current with the Lit***

Jeff Doyle, Appalachian State University

***Beam me up Scotty***

David Clark, Wake Forest University

Donna McGalliard, Wake Forest University

***Two, Four, Six, Eight! Hear from SEAHO women who are great!***

Heidi LeCount, Meredith College

***All Things Being Equal: Organizational and Personal Approaches to Balance***

Joe Boehman, UNC Chapel Hill

*Data Submitted and compiled by Jerry Adams, SEAHO Program Co-chair, University of Tennessee*

# 2005 Executive Council

*Rob Foreman, President*  
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Spotlight on:  
Jonathon Scott Carter,  
Technology Coordinator  
Assistant Director for Staffing,  
Training and Academic Support  
Campus Living at East Carolina University

*Where did you go to college and where are you from?*

UNCA Charlotte-BA Computer Science

Indiana University of Pennsylvania- MA Student Affairs in Higher Education I am from Clayton, NC.

*What do you like most about NCHO?*

The opportunity to work with other professionals across the state on issues not only affecting students across the nation, but also with issues that are state/regional specific.

*What movie should win Best Picture of the Year?*

The only movie I have seen this year was National Treasure so I guess that would be it. Ray, Hotel Rwanda and Meet the Fockers are on my list of movies to see.

*What was your favorite book you read this year?*

I have been working on reading the books Rabbi Jesus and Rabbi Paul.

*If you could take one CD with you to a deserted island, what would it be?*

George Harrison-All Things Must Pass (30th Anniversary Edition) or Essential Louis Armstrong

*What is the best thing about ECU?*

The team environment. Everyone pitches in to accomplish whatever task is at hand. Everyone is very supportive of each other. We also have a great balance of work and play. It is nice to get up in the morning and look forward to coming to work and working with your fellow staff members.

*If you had a day off what would be a must do?*

Sleep late and work on our house that we bought this year. There is always something to do with the house and the yard.

*What is the hottest technology that you want to get soon?*

I want a laptop that you can flip the screen around and down on top of the keyboard and use it like a writing pad with the handwriting recognition software. My handwriting is horrible so it would be great for taking notes in meetings. I would of course want it to have wireless technology so I could access my calendar on outlook as well at any time.

*What was your favorite TV show as a kid?*

I did not really have one favorite show, but I loved cartoons. Still do. My wife hates Cartoon Network and the TV in general on Saturday mornings because I turn on cartoons every chance I get.

## Letter From The Editor

Dear NCHO members,

You are receiving notification of this newsletter because you are a member institution of the North Carolina Housing Officers (NCHO). NCHO includes ~60 educational institutions in North Carolina with housing facilities for students. This newsletter, called the Signpost, is published quarterly each year and has been published for over 20 years. This issue is on-line linked off of the NCHO home page. You are encouraged to direct your staff to this newsletter and/or print it off and route it to your Residence Life graduate and full-time staff.

The next newsletter will go out in early May and you are welcome to submit any announcements, articles, etc.. For those of you who would like to increase your list of publications on your resume, this is one of the easiest ways to do this. I will be happy to help you in any way possible. Special thanks for this issue goes to Heather Brink, our student research assistant, who in her first week on the job formatted all the content for this issue. Have a great day!

Jeff Doyle, *Signpost* Editor



Be featured  
in the next  
issue of  
*Signpost!*

*Signpost* strives to provide information essential to the members of NCHO. Some things you will see in each issue include college and university updates, conference information and highlights, profiles of executive council members, award announcements and a professional development calendar. If you would like to submit your own article to be published in the next issue please send them in to: [doyleja@appstate.edu](mailto:doyleja@appstate.edu).

## Welcome Johnson & Wales University—Charlotte Campus

Many of you have been wondering, just where is the Charlotte Campus of Johnson and Wales University. Everyday we have the great pleasure of looking south from our campus and seeing the great Charlotte City Skyline. The university is officially located in the uptown area of Charlotte at the crossings of Trade Street and Cedar Street. With an enrollment of a little over a thousand students, all who are freshman, Johnson and Wales University has begun to leave their mark.

To dispel any myths or gossip, Johnson and Wales is not just a culinary institution. There are currently three colleges offering a variety of courses and majors: Culinary College, Hospitality College, and Business College. The unique factor and the pride of the university has been the motto: *Johnson and Wales University, America's Career University*. Students have the advantage of beginning their core major classes within their first term; it's called the upside down education.

Our staff consists of 3 professionals:

**Shannon Corey** is Director of Residential Life and previously was at the Norfolk Campus of Johnson and Wales University, where she was an Assistant Director for Student Life. She received her Master's Degree in Higher Education at Old Dominion University. Shannon bleeds Carolina Blue, so if you have any ticket connections let her know!

**Mike Porowski** is the Resident Director of Cedar Hall North and previously was a Complex Coordinator at the Providence Campus of Johnson and Wales University. While at the Providence Campus, Mike received a MBA in Business Administration, Global Business Management in Marketing. In Mike's free time, he has his own photography business. In Mike's spare time he is a member of the City of Charlotte Fire Department Photo Unit.

**Chris Ziemba-Tolbert** is the Resident Director of Cedar Hall South and previously was a Resident Director at Appalachian State University. She received her Master's Degree in Student Development, Student Affairs from ASU. Currently, she is enjoying the mild weather Charlotte is having compared to the freezing temperatures that she experienced in Boone.

North Carolina Wesleyan College would like to welcome Paul Seeley as the new resident director of Petteway Hall. Paul is a graduate of SUNY-Potsdam.

# RA CONFERENCE REVIEW

*Submitted by: Tim Inman, 2004 RA Conference Co-Chair, Resident Director for the Village, Western Carolina University*

Western Carolina University is very proud of the Department of Residential Living and its Resident Assistant Advisory Council (RAAC). In November, we hosted one of the most successful NCHO RA Drive-In Conferences ever held. In attendance were approximately 200 students from 20 universities through the great state of North Carolina.

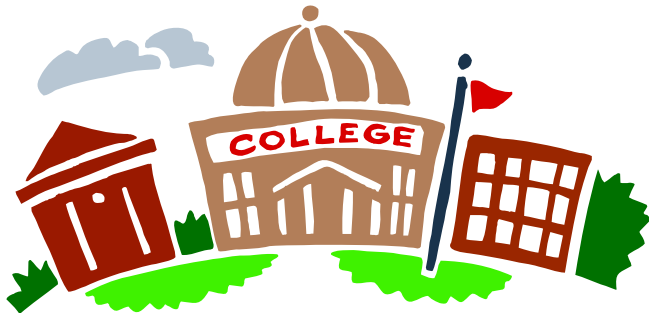
The conference was kicked off on Friday night with Pizza, Pool, Darts and Karaoke inside Illusions, our on campus get up spot. Doug Searcy, Dean of Student Affairs at Wingate University, and Past President of North Carolina Housing Officers (NCHO) provided the keynote address during our luncheon and throughout the day there were informational sessions ranging from "Building the Inclusive Community" to "Sawing Logs: Getting Healthy Sleep."

The conference concluded on Saturday afternoon with a "Swap Shop," in which everyone was invited to trade items from their respective universities and final remarks from our past and current presidents of the RAAC left the attendees excited and energized to get back to their universities and put into place everything that they had learned during this wonderful weekend. Western Carolina University and the Department of Residential Living would like to thank NCHO for the opportunity to have hosted the conference in our beautiful surroundings and along with our appreciation returning \$500 seed money and @2,100 of overages that were generated from our efforts to assist with the success of other conferences to come in the future.

## Randy Rice Service Award Recipients given at NCHO

- Dr. Anita Blowers: UNC Charlotte
- Dr. Al Maisto: UNC Charlotte
- Carol O'Saben: Appalachian State University
- Lori Carson: Appalachian State University
- Phyllis Yates: Appalachian State University
- Jesse Dail: UNC Asheville
- Jenny Koehn: Appalachian State University
- Shari Galiardi: Appalachian State University
- Dr. Tina M. Hogan: Appalachian State University
- Dr. Jim Street, Jr.: Appalachian State University
- Barry Johnson: Gardner-Webb University
- Suzanna Glassock: Gardner-Webb University
- Jim Whitlow: Gardner-Webb University
- Vickie Webb-Morrison: Gardner-Webb University
- Sean Cassidy: North Carolina State University
- Warren Follum: North Carolina State University
- Floyd Williams: North Carolina State University
- Jo-Ann Cohen: North Carolina State University
- Rachel Collins: North Carolina State University
- Carrie Thomas: North Carolina State University
- Dawn Sanner: North Carolina State University
- Scott Curtner: North Carolina State University
- Crayton Garrel: North Carolina State University
- Steve Edwards: North Carolina State University
- John Smith: North Carolina State University
- Gary Gerard: North Carolina State University
- Paulette Hearnis: North Carolina State University
- Theresa White: North Carolina State University
- Shawn DeLauro: North Carolina State University
- Larry Blanton: North Carolina State University
- Katrin Baker: North Carolina State University
- Matt Johnson: North Carolina State University
- Robert Craig: Wake Forest University
- Lawna Chaplin: Wake Forest University
- Charles Ashley: Wake Forest University
- Kelvin Green: Wake Forest University

# ASU RESIDENCE LIFE STAFF UPDATES!



Housing and Residence Life at Appalachian State University is proud to announce the hiring (as of 7/1/05) of **Stephanie Sue Helmers** as the new Assistant Director of Residence Life for Staff Selection and Education. She will have primary oversight for the functions of staff recruitment, selection, training, and evaluation. In addition, Stephanie will oversee instruction of the RA Class, publication of the staff

manual, work closely with the residential learning communities. Stephanie Sue will start her new job on July 1, 2005. Since she has been an Area Coordinator at ASU the past 4 years, her Area Coordinator position has been posted on the ACPA conference job announcements and we will be interviewing candidates for it at the ACPA National Conference.

This past summer we were excited to welcome 4 new full-time staff in Residence Life.

**Diane Brittingham**, Assistant Director of Residence Life, comes to us most recently from Mesa State College where she served as the Assistant Director of Housing and Residence Life. Diane worked full-time previously at Salisbury University and the University of Oklahoma. She has a B.S. in Sociology from Old Dominion University and a M.S. in Higher Education and Student Personnel Services from the University of Central Arkansas. Diane loves the outdoors and University of Oklahoma football. She is currently advising CRSA and chairing the Recognition Committee, in addition to overseeing Night Stars and the programming resource room.

**Peter Smith**, Area Coordinator for Stadium Heights, comes to us most recently from the Rochester Institute of Technology where he served as a full-time Community Enrichment Coordinator. Peter has a B.A. degree in Fine Arts from St. Laurence University and a M.S.Ed. in College Student Affairs from Eastern Illinois University. Peter is proficient in sign language and loves to teach. In addition to his Area Coordinator responsibilities, Peter is currently chairing both the RA Recruitment and Selection Committee and the Diversity Committee and facilitating the Educational Team for the Science residential learning community.

**Dawn Vavrik**, Area Coordinator for Eastridge, comes to us most recently from the University of Illinois, Urbana-Champaign where she served as a full-time Residence Director. Dawn has a B.S. in English Education and a M.S. in College Student Personnel Administration from Illinois State University. Dawn is a roller-coaster enthusiast and avid reader. In addition to her Area Coordinator responsibilities, Dawn is currently chairing the RA Training Committee and facilitating the Educational Teams for the Outdoor Adventure and Leadership & Service residential learning communities.

**Janice Smith**, Administrative Assistant for Residence Life, comes to us most recently from the Juvenile Court System of Virginia where she served as a Deputy Court Clerk. Janice previously worked as in Real Estate and as a Relocation Coordinator. Janice recently relocated with her husband to Ashe County and is enjoying being much closer to some of her grandchildren in Charlotte. Janice loves giving and receiving flowers and becoming a part of the Appalachian family.

## UNC Department of Housing and Residential Education Updates

Greetings from Carolina!!!

*We would like to **welcome** our newest professional staff members to our Residential Community!*

**Amber Dees**, the Residence Director in the Ehringhaus South community. She joined us from Appalachian State University in June where she just completed her master's of education degree in Student Development.

**Matt Grimes**, the Community Director for the Ehringhaus Community. Matt joined us in November from the University of Georgia where he served as an Assistant Area Director for the past two years. He completed his M.A. Education in Educational Leadership and Policy Affairs at Virginia Tech where he also received his BS in Business Management.

**Kerri Killgore**, the Residence Director for the Morrison South Community. Kerri joined us in July from the University of South Carolina where she completed her Master of Education degree in Higher Education and Student Affairs. Prior to that, Kerri received her BA in Speech-Language Pathology & Audiology.

**Jennifer Mendelsohn**, the Residence Director in the Hinton James North community. She comes to us from University of Wisconsin-Madison where she just completed her MS degree in Higher Education Administration although originally from the New York area.

**Susan Rhody**, the Community Director of the Parker Community. Susan hails from PA where she completed her MS in Student Affairs in Higher Education from Indiana University of Pennsylvania and her BS in Psychology prior to from the University of Pittsburg.

**Laura Shrader**, the Community Director for the rejuvenated Odum Village Community. She joined us in November most recently from California where she worked as an Area Coordinator at Whitter College. She is back near "home" as she attended UNC at Greensboro for her Masters in Education degree in Higher Education Administration.

**Jonathan Zerulik**, the Community Director in our newly renovated community, Kenan. Jonathan joined our Carolina team in June from Appalachian State University where he completed his MS degree in College Student Personnel.

*We have also had some **staff changes** we would like also like to acknowledge.*

**Dei Allard**, who served as our Staff Training and Selection Coordinator is now an Assistant Director of Housing and Residential Education.

**Rick Bradley**, now serves as an Assistant Director for Information and Communications.

**Larry Hicks**, who served as our Associate Director has been promoted to the position of Director of Housing and Residential Education. We are very fortunate to have Larry on board.

**Ellen Jones**, who was a Residence Director for the Hinton James North community, now serves as the Community Director for the Olde Campus Lower Quad community.

**Dr. Chris Payne**, who serves as our Director of Housing and Residential Education, now serves as Associate Vice Chancellor of Student Affairs. We wish him continued success in his endeavors.

*We would not be the same without our **returning staff!*** Returning as our Professional Leadership are **Joe Boehman, Steve Lofgren, and Lottie Riley**. Our Residential Education Professional Staff returning members are **George Arey, Katie Bartholomew, Kala Bullett, Amy Gamble, Lisa Inman, Jennifer Lewitas, Nikkia Sheppard** and **Ashley Mouberry Sieman** (recently married).

We wish **Dr. David Jones** and **Lisa C. Wells**, former Assistant Directors of Housing and Residential Education, the best in their new endeavors.

*We are looking forward to a great semester!*

