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## The Pinnacle of Achievement

# NCHO 2003

*Celebrating 30 Years of Knowledge, Wisdom, and Care*

Dear NCHO Members,

Can you believe that it is already October? That means that the annual NCHO conference is quickly approaching.

October 9<sup>th</sup> is the magical date that you should all remember...right now there is only ONE WEEK left to register for the NCHO 2003 Conference at the Grove Park Inn Resort and Spa! ☺ Many of you across the state have already committed to attending the NCHO 2003 Conference! But if you haven't registered yet, please make sure to discuss the opportunity to attend NCHO 2003 with your graduate and professional staff members very soon. This year marks NCHO's 30th anniversary conference and the Host Committee has been working hard to make sure this will be an event to remember.

Registration is open and will close on October 9<sup>th</sup> so there is less than 1 week remaining to register and get your money in! Any registrations received after October 9<sup>th</sup> will be issued a \$10 late registration fee per delegate. Take a few minutes NOW to go ahead and register for this great conference: <http://www.ncho.org/2003conference/>

Please remember to also register your room at The Grove Park Inn Resort as soon as possible. Call 1-800-438-5800 and make sure that you tell the reservation agent that you are with the NCHO 2003 Conference in order to get the \$115.00 per night rate. If the room block is full, please go ahead and place your name on the waiting list in case future room vacancies occur prior to the conference. Please contact me in advance to let me know if you are unable to book a hotel reservation so that I may work with you to obtain a room soon.

On behalf of the NCHO 2003 Host Committee, we look forward to having you be a part of this historic conference for our state!



Chris Moody  
NCHO 2003 Conference Chair  
[moodycl@appstate.edu](mailto:moodycl@appstate.edu)

# NCHO Awards Deadline Coming October 6, 2003

**Dawn Dillon**  
(President)  
[ddillon@peace.edu](mailto:ddillon@peace.edu)

**Tim Blair**  
(President Elect)  
[tim\\_blair@ncsu.edu](mailto:tim_blair@ncsu.edu)

**Doug Searcy**  
(Past President)  
[dsearcy@elon.edu](mailto:dsearcy@elon.edu)

**Rob Foreman**  
(Small College and  
University Rep)  
[rforeman@gardner-  
web.edu](mailto:rforeman@gardner-<br/>web.edu)

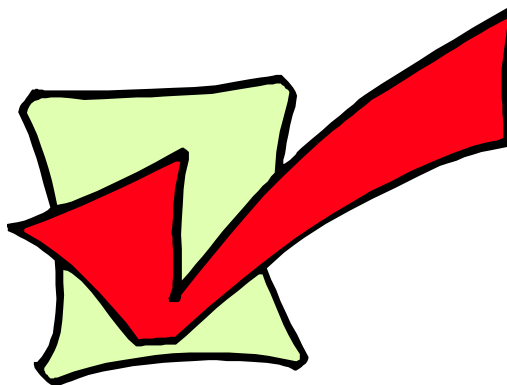
**Jerrid Freeman**  
(Business Manager)  
[jpfreem@email.unc.edu](mailto:jpfreem@email.unc.edu)

**Heidi LeCount**  
(SEAHO  
Representative)  
[lecounth@meredith.edu](mailto:lecounth@meredith.edu)

**KD Linkous**  
(Member-at-Large)  
[linkouskd@appstate.edu](mailto:linkouskd@appstate.edu)

## For More Information and Applications Check Out:

Scholarship Info <http://www.ncho.org/forms/NCHOScholarships2003info.pdf>  
Scholarship App <http://www.ncho.org/forms/NCHOScholarshipapplication2003.pdf>  
Awards Info <http://www.ncho.org/forms/NCHOAwards2003info.pdf>  
Awards Form <http://www.ncho.org/forms/NCHOAwards2003%20Application.pdf>



## Programming Slots at NCHO Still Open!



Barry Olson, NCHO 2003 Program Chair

Remember, the NCHO conference will be held at The Grove Park Inn in BEAUTIFUL ASHEVILLE, NORTH CAROLINA November 19-21?!

Time is running out to submit program requests. We still could use a handful of submissions, so if you were on the fence, then hop off and climb on board! NCHO is a great forum for your program concepts, ideas, and tried and true favorites. We would love to see you present a program. The registration deadline is October 9...a short 10 days away! So, if you were hesitating, or maybe thinking that we had plenty of submissions, think again, and send it in! Go to:

<http://www.ncho.org>

Click on the Programming section, and submit a program today. If you have any questions, please do not hesitate to contact me at 919.513.7308, or email [barry\\_olson@ncsu.edu](mailto:barry_olson@ncsu.edu). Hope to see your submission soon!

Barry Olson, 2003 Program Committee Chair  
and...The 2003 NCHO Program Committee

## A Round of Golf at NCHO 2003

**Eddie Lovett**  
(Technology  
Coordinator)

[eddie\\_lovett@ncsu.edu](mailto:eddie_lovett@ncsu.edu)

**Chris Moody**  
(2003 Conference  
Co-Chair)

[moodycl@appstate.edu](mailto:moodycl@appstate.edu)

**Dorothy Mullins**  
(Human Relations  
Chair)

[mullins@mailcenter.campbell.edu](mailto:mullins@mailcenter.campbell.edu)

**Barry Olson**  
(Program Chair)

[Barry\\_Olson@ncsu.edu](mailto:Barry_Olson@ncsu.edu)

**Amber Perrell**  
(Graduate Student  
Rep)

[perrella@Rex.queens.edu](mailto:perrella@Rex.queens.edu)

**Tiffanie Rosier**  
(Newsletter Editor)

[Tiffanie\\_Rosier@ncsu.edu](mailto:Tiffanie_Rosier@ncsu.edu)

On Wednesday, November 19<sup>th</sup> beginning at 12noon, the NCHO Host Committee is sponsoring a very special golf outing on the grounds of the Grove Park Resort. According to the Grove Park Resort, "the course is laid out like an emerald jewel in a shelter between the Blue Ridge Mountains. It's been called a shotmaker's paradise, rewarding players of all skill levels with puzzles and challenges that emphasize accuracy over power. Some of golf's most respected names have tested their skills here, among them Bobby Jones, Ben Hogan, Jack Nicklaus and Arnold Palmer."

So if you're a fan of golf, you certainly don't want to miss this opportunity. We have reserved spots for the first 20 people who register for the golf outing to be able to play on this amazingly historic course. The outing will consist of 9 holes and is being offered at a discounted price to NCHO conference registrants - \$50 for 9 holes of golf, a savings of over \$35 off the regular price!!! Make sure to be one of the first 20 people to register for this special events in order to reserve your spot!

<http://www.ncho.org/Conferenceaids/specialevents/index.htm>

Please contact us if you have any questions regarding the Golf Outing!

Christine Reed-Davis  
NCHO 2003 Host Committee  
[crdavis@email.uncc.edu](mailto:crdavis@email.uncc.edu)

Anne Cavett  
NCHO 2003 Host Committee  
[accavett@email.uncc.edu](mailto:accavett@email.uncc.edu)



## Biltmore with NCHO 2003!

On Thursday, November 20<sup>th</sup> after the programmatic events of the day are complete, we would like to treat you to an evening of elegance and beauty as we travel together to the grounds of the breathtaking Biltmore Estates. The NCHO Host Committee has secured an evening you are sure to remember! First, we will enjoy an elegant dinner at the Stable Café on the grounds of the Biltmore Estate (main courses include Roasted Prime Rib of Beef or Grilled Chicken Breast with Shrimp). After the dinner, you will be treated to the Candlelight Christmas tour of the Biltmore Mansion! Dinner on this evening would normally be "on your own" in the conference schedule, so you should definitely take advantage of this opportunity if you have not already registered!

This fantastic evening would normally cost you over \$65 per person, but because you are a special NCHO conference registrant, you will only have to pay an additional **\$40** for the entire night of class and beauty (not a bad deal when you consider that dinner is out of pocket for this evening anyways!). Guests of NCHO conference registrants will need to pay the full price of \$65 in order to attend as your guest. So don't miss out on this fantastic opportunity...Reserve your space today!

<http://www.ncho.org/Conferenceaids/specialevents/index.htm>

Please contact us if you have any questions regarding the Night at the Biltmore!

Christine Reed-Davis  
NCHO 2003 Host Committee  
[crdavis@email.uncc.edu](mailto:crdavis@email.uncc.edu)

Anne Cavett  
NCHO 2003 Host Committee  
[accavett@email.uncc.edu](mailto:accavett@email.uncc.edu)



# Creating Campus Community

*A Model from Service-Learning*

We, as educators and residence life professionals, are challenged to enrich the students' learning process while they live in the communities we serve. It is clear that involvement in community is directly related to higher education's mission of producing good citizens. Where better to address the issues of citizenship, problem solving, personal development, and leadership, than in the residence hall community?

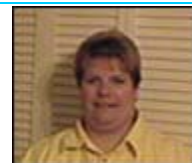
What efforts are being made at your institution in the areas of volunteerism, community service and service learning? How do these efforts intermix with your work in the residence hall community? How are students connecting what they learn with how they live? How do we motivate students to be involved?

If you are interested in the area of community service and service-learning, then this workshop is for you! This interactive NCHO session will give you the opportunity to share ideas from your residence life experiences and get ideas from other institutions as well. Participants will receive a list of useful websites for programming ideas in the area of service-learning.

**Mindy Miller Renew, Residence Life Coordinator Wake Forest University**



## SEAHO 2004 News



Program and pre-conference proposals for SEAHO are due on Friday, October 10th. To save costs on paper, program proposals are being accepted only through the web site, [www.SEAHO.org](http://www.SEAHO.org). SEAHO 2004 Conference information will be up soon on the web site. The conference will be held February 18 - 20 in Hilton Head, SC.

**Heidi LeCount, SEAHO Rep**

# Keeping Balance in the Housing Profession...

By Steve Myszak, Director of Residence Life-Barton College  
Keeping Balance Part Two of Two!

As we move up the professional ladder we need to get organized in our personal life and professional career. The following tools are suggestions on how to organize position responsibilities in order to integrate it with your personal self:

## 1) Calendars: Time Management

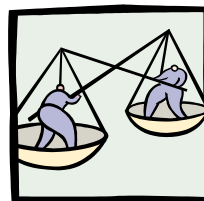
We preach time management to our students, so why aren't we practicing what we preach? I suggest using a Weekly-At-A-Glance calendar to write in all your semester weekly meetings. Next, highlight meetings in blue. KNOW THIS SCHEDULE! When scheduling judicial hearings and other student meetings, pencil those into the calendar during your office hours, this time highlight in green (or your color of choice). Next, highlight all outside committee work and involvements in pink. Include time in your calendar for research, article writing, etc. By setting up your calendar in this manner, you can accomplish the following: a) you make weekly and monthly report writing easier; b) you have a visual account of where your time is going in order to know whether you are able to take on additional responsibilities; c) you determine time to focus on personal interests, which allows for flexibility in working environments that don't fall into a "normal" 8:00AM-5:00PM job.

## 2) Utilize Resources: Effectively

We recruit, select, and train staff at all levels, so use them! We must delegate responsibilities (with specific instructions and deadlines) to our staffs. Not only does this free up time it also provides development opportunities to our staffs. Weekly or bimonthly follow up meetings to determine effectiveness as well as provide feedback is all that is necessary with delegation. If staff members are struggling miserably, then more hands-on and direct approach may be needed.

## 3) Don't Just Say No... Ask "When's the Deadline?"

We have a tendency to try and do it all. We can, but not immediately. When supervisors or colleagues approach you with a new project, ask the priority and deadline of their request. If it is chairing or serving on a committee, the work involved will be spread out over time (more than likely there will be one or two major time commitments). It is acceptable to ask for time to review the responsibilities. At this point you should be reviewing your calendar to see if you can fit it into your schedule. It is very important that you do not erase something in your calendar in order to take on additional responsibilities, especially, if it is involving your personal self (exercise, painting class, time with significant other).



#### 4) Professional Development (or should I say Personal Development)

Through attending conferences we meet, interact, and befriend other colleagues in our profession. We find out how others incorporate personal life into their work. I suggest presenting at conferences on topics that you are passionate about and thus performed the research (incorporating personal self knowledge and skills with work related event). Through conferences you become involved with a whole network and quickly realize that similarities in positions and people far outweigh our institutional differences. Often times reading journal articles are another way to integrate our personal thirst for knowledge with our positions. Reading about a successful program or idea can spur us into wanting to achieve similar programs at our institutions.

In my life I have found the previous suggestions workable and successful. Defining what is important, setting goals (and more importantly making those goals a priority), and integrating personal self with professional self has helped me remain centered. Housing is not a way of life. To be successful in our profession we recognize we are a compilation of skills, talents, values, morals, and beliefs. To remain successful in our profession we must continue to explore and incorporate ourselves with our job responsibilities. I challenge you NOT to look for balance, but to integrate your whole self in all you do.

- Fisher, B. (September 2001). Balancing acts. Instructor, 111, (2), 32-34.
- Hobson, C.J., Delunas, L., & Kesic, D. (March 2001). Compelling evidence of the need for corporate work/life balance initiatives: Results from a national survey of stressful life-events. Journal of Employment Counseling, 38, (1), 38-45.
- Secretan, L. (June 2000). Integration, not balance. Industry Week, 249, (11), 29.



Now that many of us have opened for the fall it is now time to start thinking about SEAHO 2004 in Hilton Head! Are doing something cool on your campus? Are you trying something new on your campus? Do you have a program that has worked for years? THEN SHARE! Submit a program proposal for the 2004 Conference. Just go to [www.seaho.org](http://www.seaho.org) and complete the on-line submission form. The deadline is in October...and that may seem like a long way off. But it will be here before you know it!

Greg Schlierf, Assistant Director of University Housing Administrative Services  
Georgia Southern University P.O. Box 8102 Statesboro, GA 30460  
Phone: 912-681-5179 Fax: 912-871-1148 [gschlier@gasou.edu](mailto:gschlier@gasou.edu) [www.gsuhousing.com](http://www.gsuhousing.com)

# Getting Grads Active in NCHO

Amber Perrell, NCHO Graduate Student Representative  
Assistant Director of Residence Life  
Queens University of Charlotte

New opportunities will soon be available to graduate students through NCHO. The organization is currently working on two projects that will help graduate students in the housing profession expand their professional development and also assist in their growth in housing. The professional development and involvement of graduate students in our field is very important, not only for the grads themselves, but also for their supervisors. As the supervisor of graduate staff, helping grads develop their connection to professional organizations is paramount in keeping them connected to the field and also helping them to develop skills that will be useful in other avenues.

As NCHO graduate student representative, one important goal has been to create a graduate student Listserv and this goal will soon be achieved. This listserv will allow graduate students to post questions, concerns, and issues that they are dealing with in their areas of housing. Additionally, it will be a forum to discuss questions regarding graduate classes and an opportunity to see what others are doing in their programs and their professional experiences.

Strides are also being made to develop the newest addition to the NCHO website, the Job Posting Listing. This will be a valuable resource for graduate students and others in the profession that are looking to advance in their housing careers or change institutions. This listing will allow North Carolina institutions to post position openings on the NCHO website for free and will provide those searching for North Carolina positions with an easily accessible site.

An important goal of NCHO has been to ensure that graduate students are involved in housing and encouraged to participate, therefore these projects will hopefully help graduate students grow professionally and personally. If you have any questions, wish to be included in the Listserv, or would like to include your graduate students, please email Amber Perrell at [perrella@queens.edu](mailto:perrella@queens.edu).

## RA Drive In...Journey to Aggie Land

Greetings All:

We are very excited to have you all come to our wonderful university. Finally the time has come for the website to be up and moving. Please visit [www.ncat.edu/~housing](http://www.ncat.edu/~housing) and click on the RA DRIVE IN conference button to register for the conference. The deadline for registration is Friday October 23, after that there is a late fee that will be paid. All of the details are outlined on the website, but if you have any questions please call 336-334-7591 or email me at [emramsey@ncat.edu](mailto:emramsey@ncat.edu). Sorry for the inconvenience and hope to see you all at the Conference!

Ebony Ramsey, University Residence Administrator  
Zoë P. Barbee Hall 1601 E. Market Street  
Greensboro, NC 27409  
336-334-7591 Voice-336-334-7170 Fax

# Welcome to Housing!

## Queens University of Charlotte

The Office of Residence Life has made changes this year by bringing in 3 new staff members. **Thom Shepard**, the new Director of Residence Life, has over eight years of experience in housing and residence life, most recently as a Residence Coordinator with The University of North Carolina at Charlotte.

**John Jamal Evans**, a new Assistant Director of Residence Life, comes from Clemson University where he was a Resident Assistant and a Graduate Assistant for the Call Me MISTER program. John Jamal also completed his Masters of Counseling and Guidance with a concentration in Student Affairs Administration from Clemson University.

**Amber Perrell**, a new Assistant Director of Residence Life, comes from Campbell University where she served for two years as a Resident Director and the Director of Student Activities. Amber will be finishing her Masters of Education this December.

**Holly Brannen**, Resident Coordinator, returns to the Queens staff as she finishes her Masters of Education.

## North Carolina State University

The following staff joined University Housing and Greek Life this summer.

Full Time Staff: **John DiMarc, Irene Rockwell**

Resident Director Grad Assistants: **Mark Blevins, Andrew Dies, Jennifer Hildreth, Emily Jankowski, Andre Richardson, Cathy Roberts, Adrienne Rowe, Renee Sandberg, Aja Vaughn and Durenda Ward.**

Conference Services Grad Assistant: **Anne Laetham**

IRC & NRHH Grad Assistant: **Don Baumgartner**

Greek Life Grad Assistants: **Michelle Guobadia & Jennifer Sparkes**

## UNC Chapel Hill

Greetings from Carolina!!!

*We would like to **welcome** our newest professional staff members to our Residential Community!*

**Missy Burgess**, the Resident Director for the Morrison South Community. Missy joined us in June from Kansas State University where she completed her MS degree in College Student Personnel.

**Amy Gamble**, the Community Director in our newly renovated community, Connor. Amy joins our Carolina team mostly recently from Clemson University where she completed her MS degree in Counseling and Guidance for Student Affairs Administration.

**Ashley Mouberry**, the Community Director in the Carmichael / Whitehead Community. Although a former student of Carolina, Ashley also recently spent her time at the University of Maryland, College Park, completing her MA degree in College Student Personnel.

**Nikkia Sheppard**, the Resident Director in the Craige North community. She joins us from the University of Virginia where she just completed her M.Ed degree in Educational Policy and Evaluation.

**Sara Troy**, the Resident Director in the Ehringhaus South community. She comes to us from Miami University where she just completed her MS degree in College Student Personnel.

## UNC Chapel Hill Updates Continued

**Dei Allard**, the new Staff Selection and Training Coordinator comes to us from Appalachian State University where she was an Area Coordinator for the past three years.

We have also had some **staff changes** we would like also like to acknowledge. **Ross Bryan** is now the Community Director for the Cobb Community.

We would not be the same without our **returning staff!** Returning as Professional Leadership are **Dr. Chris Payne, Larry Hicks, Joe Boehman** (with a new baby girl in his family), **Lisa C. Wells**, and **Dr. David Jones**. Our Professional Staff returning members are **George Arey, Katie Bartholomew, Kala Gray** (newly married), **Lisa Inman, Brian Jones, Ellen Jones, Jennifer Lewitas, Pete Trentacoste**, and **LaTika Webster**.

*We are looking forward to a great year!*

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## **NCSU & Meredith**

## **Unite to ADVANCE!**

By Casey Blankenship, Residence Life Coordinator, NC State University

During the spring of 2003, NC State University was given the opportunity to host the summer SEAHO **Advance** conference. For those of you who are unfamiliar with the **Advance**, it is an opportunity to bring together the various students who are serving as ACUHO-I summer interns and their supervisors to share experiences, discuss issues, and learn about and from each other. The idea was originated by Scott Nelson of Clemson University and Steve McConnell of Appalachian State University, whose mantra was "we don't retreat, we **advance!**"

Once the site for **Advance** was confirmed, we immediately contacted Heidi LeCount at Meredith to join us in planning for the mini-conference of interns and supervisors. We believed that, in addition to the already-beneficial goals of the **Advance** concept, it would be wonderful for participants to get a hands-on view of two completely different environments – one, a large research university, the other a small, private women's liberal-arts college. This aspect truly provided a unique experience for all attendees.

The Advance was held July 10-12 and included attendees from the following schools: Virginia Tech, University of North Carolina – Chapel Hill, Valdosta State University, University of Florida, Georgia State University, and Mississippi State University. Home institutions for the interns included such far away places as Arizona State University, Western Michigan University, and Syracuse University. These interns and supervisors were an amazing group of people with whom to work and learn. They brought positive attitudes, open minds, and a desire to get the most out of their interactions with each other.

### **Advance Continued...**

The Advance was kicked off by a lovely dinner and ice-breakers at Meredith College on Thursday evening. On Friday, participants were treated to a number of professional development programs, including sessions on leadership, supervision and motivation, professional involvement, staffing trends, becoming ART-certified, and creativity. Presenters included David Jones of UNC-Chapel Hill, Renee Snider of Valdosta State, and our very own Heidi LeCount, Susan Grant, Gay Perez, and Barry Olson.

Much of the credit for the **Advance** planning work needs to go to NC State's Kristyn Biebuyck, our ACUHO-I intern from Arizona State University. Krissie's creativity and organizational skills paved the way for a very successful experience for everyone. The best indicator of this success has been the continued e-mail communication and interaction among the interns who attended the **Advance** – a great sign for those who will be the next generation of Housing and student affairs leaders!

We would encourage everyone to consider hosting a future **Advance**. It is not only a great chance to show off your own institution, but also a fantastic opportunity to be energized by a talented collection of colleagues and student leaders!

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## **Nominations for Executive Board**



**Tim Blair, President Elect**

As we prepare to celebrate 30 years of success at the annual conference in Asheville, it is also time for us to be thinking of the future and the role of NCHO in providing quality services to the many colleges and universities in North Carolina. You can play a role in the future of this great organization by becoming a member of the Executive Board.

At the conference, we will be electing a President-Elect, a Business Manager, a Graduate Student Representative, a Small College and University Representative, and a Human Relations Chairperson. In addition, a new Technology Coordinator will be appointed.

If you are interested in any of these positions, please complete a nomination form by November 7, 2003. Nomination forms can be found at <http://www.ncho.org/form/NCHONominationForm.pdf>

In addition to the nomination form, we request a letter for support. Both the letter and nomination form should be returned to:

Tim Blair, President Elect  
Box 7315 NC State University  
Raleigh, NC 27695

Nominations can be submitted electronically to [Tim Blair@ncsu.edu](mailto:Tim_Blair@ncsu.edu) or can be faxed to 919-515-9656. If you have any questions about any of the positions or the nomination process, please feel free to contact Tim Blair at 919-515-3706.